

MANGROVE

Housing Our Community for
30 Years

ANNUAL REVIEW 2023

30
years



MANGROVE GROUP

THE POWER OF PARTNERSHIPS

2023



awareness

provided 15 media interviews
secured 1 x high profile patron & 7 ambassadors



1083 people housed

35% are children and 20% are over the age of 55 years
88 exits with 75% having positive outcomes
154 new tenancies



raised \$337,076

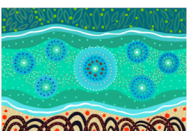
secured 978 individual donations across 12 fundraising events - averaging 1 event and 82 donors per month
annual fundraising event, Live Like Her Challenge, raised over \$246k

tenders secured

successfully secured high profile department tenders: Redlands Crisis Accommodation, Help to Home & Quickstarts spot purchases & developments

charity partners

secured a commitment of \$1m over five years from Place Real Estate



The Mangrove Group/Mangrove Housing acknowledges the Traditional Custodians of the land on which we operate, live and gather as employees, and recognise their continuing connection to land, water, and community. We pay respect to Elders past, present and emerging, and we thank them for their wisdom and guidance.



bequeathed property

a house on a large block with development potential at Crows Nest Qld has been bequeathed to The Forgotten Women



secured capital funding

secured capital funding (\$5.78m) for 2 x property developments to deliver 30 more dwellings by 2025
secured capital funding (\$2.26m) to purchase 11 dwellings from the marketplace by 2023

92 new properties

51 headleases, 11 management, 2 mangrove owned and 28 specialist housing dwellings

client survey results

80%+ positive responses for the majority of client survey questions
94% of clients feel they are treated respectfully & politely
92% of clients are satisfied with services they receive from MHL
81% of clients believe that their Client Housing Worker is supportive and helpful
84% of clients agree that their enquires are responded to in a timely manner

our dedicated staff

85%+ ratings for majority of staff satisfaction survey
91% of staff believe they are treated fairly
91% of staff feel respected and valued
87% of staff feel engaged and motivated
95% of staff feel that their team has a positive working environment
77% of staff have no plans to leave MHL

30 years



The Mangrove Name

Mangrove trees do not exist in isolation – nature has realised that a single Mangrove tree at the edge of the water is too susceptible to the push and pull of the tides. Mangrove trees exist in clusters that actively link their roots in such a way that each tree connects together. The root system intertwined supporting the entire group of trees. The strength of the root system means that it is much more difficult for one tree to fall over. Together the trees support both each other and an amazing ecosystem.

Partnerships and Collaborations

Mangrove Housing is committed to working together to facilitate real and lasting change for our clients. We recognise that no single service has the expertise in all areas, and in order to provide a holistic response, we work collaboratively with local and specialist service providers, supporting each other like Mangrove trees. For over 30 years MHL has operated under the core principles of partnership, collaboration and connection.



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www.mangrovegroup.org